

NWACUHO 2019 Annual Conference

F Facilities Management **O** Operations **R** Residence Life **U** Universal Practice

N Universal Practice: Diversity / Social Justice

FEBRUARY 13 • WEDNESDAY

8:00am – 8:30am	Welcome and Breakfast	Grand Ballroom
	<p>Good morning! During breakfast this morning, we will be providing some conference updates and introducing you to the AIMHO President and PACURH Director.</p> <p>For breakfast, we will be serving: Freshly Baked Breakfast Pastries from the Pastry Shop: croissants, danish pastries, muffins Toaster Station: Mount Royal bagels, Portofino sliced breads, butter, fruit preserves & whipped cream cheese Fresh Fruit & Berries Selection of Cold Cereal & Steel Cut Oatmeal: brown sugar, raisins, sunflower seeds, walnuts, skim milk Fluffy Scrambled Eggs (GF) Caramelized Onion & Herb Roasted Baby Potatoes (GF) Crispy Bacon & Pork Sausages Assorted Chilled Juices: orange, grapefruit, apple Freshly Brewed Regular & Decaffeinated Coffee & Fairmont Teas: cream, milk, honey, sugar & sweeteners</p>	
8:00am – 10:00am	Registration	Ballroom Foyer
	<p>Welcome to Portland! Check into the conference and receive your name tag and other conference items and information. You can also make membership payments, add meal packages, and get answers to any of your questions regarding the conference activities.</p>	
8:30am – 9:55am	Student Panel	Grand Ballroom
	<p>Continue eating breakfast as our student panel discussion kicks off the morning.</p>	
10:05am – 10:55am	F Transfer Student Living Room: A Space for Transfer Students to Find Community and Belonging <i>Presenters: Ben Medeiros</i>	Grand Ballroom
	<p>University Housing and Dining Services created a 'Living Room' space to connect transfer students with each other and with key campus resources as they make the transition to Oregon State University. Through collaboration with other campus partners and resources, we were able to renovate a residence hall space to be mutually accessible by transfer students living in a residence hall community and by all transfer students on and off campus, creating a shared common space to build a better sense of belonging and community for transfer students at Oregon State.</p>	
10:05am – 10:55am	O Family Housing - How to Make the Most of It <i>Presenters: Kathryn Magura, Micheal K Seraphin</i>	Galleria 2
	<p>Family Housing can be either a rewarding experience - something truly beneficial to a residential community – or the thing that no one wants to deal with. Being tricky to navigate, family housing usually comes with its own set of issues. The presenters will be looking at some scenarios as well as things to keep in mind while working with a still very important population in our university and residential communities.</p>	
10:05am – 10:55am	O Hosting the Special Olympics USA Games: A Departmental Approach <i>Presenters: Josh Gana, Brian Kerrick</i>	Studio
	<p>The week of July 4, 2018, the University of Washington welcomed 4,200 athletes, coaches, chaperones, and the attention of the nation to campus for the 2018 Special Olympics USA Games. As the largest single residential conference hosted on campus and one requiring significant university-wide collaboration, the Housing & Food Service utilized unique and innovative approaches to support this special event. This case study examines the cross-functional team model used to deliver comprehensive planning, training, staffing, and execution of the conference housing and dining program for the event.</p>	

10:05am – 10:55am	R Fostering Student Health: Identifying and Supporting Students in Distress <i>Presenters: Karolyn Ismay, Justin Li</i> This is an introductory presentation that teaches the audience how to identify the most frequent warning signs of a student in distress and how to best respond to the student. Academic, Emotional, Physical, and Behavioral indicators will be discussed with a focus on mental health.	Parlor B/C
10:05am – 10:55am	U Thank U, Next Professional Position <i>Presenters: Kayla Fencl, Lindsey Sullivan</i> Are you an entry level professional looking to get to the next level in your organization? Learn about how to pose yourself for an internal promotion, build a professional reputation, and navigate an internal transition successfully. You will learn how to say Thank U, Next to your professional positions as you move up in your career.	Directors
10:05am – 10:55am	N Social Class and the Residential Experience Panel <i>Presenters: Sam Harwood, Jeremy Harper, Dustin Hunt, Jonece Tallant</i> Curious about what followed when the most expensive and amenity-abundant residence hall flooded and forced its residents to move around to other communities? This panel will offer entry level professionals a chance to engage in a discussion about the influence of social class at one university from the perspective of four hall directors who worked through the resounding effects of a disaster that illuminated the differences in socioeconomic status on their campus.	Galleria 3
11:05am – 11:55am	F Build It and They Will Come: Using Public Space in the First Residence Hall of a Commuter Campus <i>Presenters: Chad Pettay, Mike Kaptik, Jason Bentley</i> In fall of 2018, Bellevue College opened the doors to its first on-campus residence hall while developing a brand-new Housing and Residence Life program. This program will focus on how the residence hall's main public space is being inhabited by its residents and how the campus at large is being invited into it through dining, catering, and special events. We will compare the original design intent of this space with the potential evolution of these uses in the future.	Galleria 2
11:05am – 11:55am	O Assessing Programming Practice: The Experiences of Intercultural Residential Education <i>Presenters: Jona Salamanca</i> One of the challenges with programming models is knowing whether the desired outcome(s) are achieved. At Gonzaga University Resident Assistants design programs in accordance to designated intercultural learning objectives. During this session, the presenter will share a narrative qualitative assessment design and the tools used to find the lived experiences of residents developing their intercultural competency in the halls. The session's target audience in entry to mid-level professionals.	Parlor B/C
11:05am – 11:55am	O More Than a Service Center: Creating a Collaborative Student-Driven Center on a Small Campus <i>Presenters: Lindsey Gibson, Rachel Rhodes</i> Service centers play a vital role to our residents but can sometimes be forgotten when it comes to staff development. Over the past four years the Residential Service Center at Western Oregon University has created policies and procedures related to student staff hiring, training and evaluation to create a more collaborative and enhanced experience for desk staff members. In this session we will explore our service center functions, what our staff does, and how we have developed our procedures around staff development, creating a center that is student-driven and resident-focused.	Grand Ballroom
11:05am – 11:55am	R A Full Size Tempur-Pedic Social Experience: Reinventing the Reputations of Residential Communities <i>Presenters: Jeremy Harper, Sam Harwood</i> A universal issue among our communities is that they frequently boast a generous supply of negative assumptions, rumors, and less-than-tasteful nicknames. Perpetuated by students, parents, and staff, long-established community reputations based on real or misinterpreted events and stories and are frustrating to navigate. This session will allow entry level professionals, notably those in a hall director role, an opportunity to share examples of this issue while hearing ideas from others who have worked to understand these issues and inspire change.	Studio
11:05am – 11:55am	R Supervisory Skills for New Professionals <i>Presenters: Theresa Brostowitz</i> This program is intended for graduate students and new professionals or professionals new to supervising students or entry-level professional staff. We will explore high impact practices in the field of management and supervision. Topics covered will be setting expectations, one-on-ones, feedback, the supervisor's role in staff conflict, and tracking employee performance. We will discuss how to implement these practices in an effective way.	Galleria 3

11:05am – 11:55am	<p>U So You Want to be an Upper Level Administrator...but WHY?</p> <p><i>Presenters: Micheal K Seraphin</i></p> <p>The higher ed equivalent to the corner office can be considered an Upper Level Administrator, and you are on your way. Have you ever thought about why that is? Your presenter (a new Upper Level Administrator) spoke to several Upper Level Administrators about their trek in upward mobility. Intentional questions were asked about their experiences, what drove them, and what might they say to themselves today as they moved up the chain.</p>	Directors
11:05am – 11:55am	<p>N To Affinity(groups) and Beyond</p> <p><i>Presenters: Melinda Gilliam, Disha Dass</i></p> <p>When your student support bandwidth is stretched thin, it is easy to refer students AWAY to other resources. As “good” professionals we never do this – or do we? Join us as we analyze the ways Affinity Groups support or hinder students’ identity development process and how we as professionals can be more intentional in matching students’ needs with appropriate resources. Connect with other professionals as we critically discuss successful strategies for integrating Affinity Groups and other creative resources into your student support practices.</p>	Council
12:00pm – 2:00pm	<p>NWACUHO Business Meeting & Lunch</p> <p>Engage in your profession through the Annual Business Meeting and Board Elections. During lunch, you will hear from the Board of Directors regarding the business of the association, be able to ask questions and gain insight on the budget. All of the information being reviewed is available on nwacuho.org and also in the provided packets at your tables.</p> <p>Lunch menu: Clam Chowder Crab Dip & Flat Breads Kale & Spinach Salad with Roasted Beets, Almonds and Goat Cheese Baked Chicken with Roasted Red Pepper Pesto Roasted Sirloin with Fried Onions Mac & Cheese with Truffle Mushrooms Oven Roasted Potato Wedges with Bacon and Cheddar Cheese Seasonal Roasted Vegetables Lemon Raspberry Cupcakes</p>	Grand Ballroom
2:00pm – 2:50pm	<p>F Form Follows Function – How the Built Environment informs Academic Excellence</p> <p><i>Presenters: Anna Schmidt-Makenzie, Kurt Haapala</i></p> <p>The University of Oregon is transforming their housing portfolio into holistic academic learning communities. Such residential models support the whole student on the path to graduation, helping them adjust to campus life, improve academic performance and continuation rates, and reduce the risk of substance abuse. Merging academic and residential experiences has created modern, innovative living/learning spaces at UO. Learn about two of these unique new communities and how the built environment and academic partnerships influence their ongoing success and enrich student and faculty life.</p>	Directors
2:00pm – 2:50pm	<p>O How to open a residence in 90 days: Capilano University’s first residence community</p> <p><i>Presenters: Chad Johnstone</i></p> <p>On June 2, 2017, Capilano University announced a plan to open its very first residence community. On September 1, 2017, just three short months later, CapU Residence opened the doors of its 3 residence buildings and a dining hall to students. But how? As you can probably guess, the buildings, a former boarding school near campus, were already there. Nonetheless, June 2 marked the start of an almost insurmountable challenge for an institution with no residence experience. In this session, we will explore the challenges faced and lessons learned in this unusual, but exciting case.</p>	Studio
2:00pm – 2:50pm	<p>O Unlocking Excel 2.0: Pivot Tables & VLOOKUP</p> <p><i>Presenters: Jenni Chadick</i></p> <p>Any housing professional working with data or spreadsheets can enhance their day-to-day efficiency by knowing how to use two key features of Microsoft Excel: the VLOOKUP function and pivot tables. VLOOKUP allows a user to look up hundreds of rows of data to quickly compare two distinct data sets which share a common value. Pivot tables provide a powerful way to summarize data for analyzing trends. Uses of these tools together include created occupancy reports, tracking programming data such as attendance or one-on-one interactions, and providing clean data sets which use consistent language.</p>	Parlor B/C

2:00pm – 2:50pm	R Residence Education: Making the Most of the Largest Classroom on Campus	Grand Ballroom
	<i>Presenters: Mason Margotta</i>	
	Residence Halls are the largest classroom on campus! While this is a bit cliché, the truth is that we have the chance to interact with students from different disciplines. How do we create an atmosphere where students are able to gain just as much from their time in residence as from their time in class?	
	The aim of this session is to give you the tools to create many different learning opportunities in your halls. You will learn how to implement programs, avoid pitfalls, and work with your colleagues to brainstorm strategies for developing more learning opportunities in your residence halls.	
2:00pm – 2:50pm	R When Worlds Collide: Bridging Academic and Student Affairs through Living Learning Programs	Galleria 2
	<i>Presenters: Jeremy Harper, Dustin Hunt</i>	
	This session will focus on the challenges and advantages of Living Learning Programs (LLPs), which merge Academic and Student Affairs. Participants will learn from professionals who have worked in both worlds about the challenges navigated and lessons learned from our work. We will discuss what it means to have multiple professionals collaborating with and learning from each other to better support students. Finally, participants will have an opportunity to explore Living Learning Programs on their own campuses with colleagues in an open setting.	
2:00pm – 2:50pm	U Personal Finance: A Strategic Plan	Council
	<i>Presenters: Brian Kerrick</i>	
	Personal finance can be an empowering activity when you move beyond reconciliation and into strategic planning! Knowing how to manage your own budget is a pivotal first step in making effective budgeting decisions at your institution. After a brief review of some key concepts, you will be introduced to a pro forma: An easy to use and customize tool that will be used to develop a strong financial plan for your own life as well as a skill set that will serve you well when you return to the office.	
2:00pm – 2:50pm	N Common Book Read Discussion Hosted by the Diversity & Inclusion Committee	Galleria 3
	<i>Facilitator: Tiffany Firestone</i>	
	<i>Presenters: Simone Staley</i>	
	This year the NWACUHO Diversity and Inclusion Committee has come together with a new initiative to engage our membership through a common read. This breakout discussion will allow conference attendees to engage in a book club type discussion around the text "White Fragility: Why It's So Hard for White People to Talk About Racism" by Robin DiAngelo. This discussion will jump into participant experience with the reading with the aim of breaking past barriers for engaging in race-based dialogues.	
3:10pm – 4:00pm	R Featured Speaker: Community College Conduct With Community College Resources	Directors
	<i>Presenters: Brady Mogleston</i>	
	This session will take a closer look at the world of housing conduct at the community college level. It will examine how institutions can use their resources to implement new housing conduct procedures, maintain those procedures, and the impact of those procedures.	
3:10pm – 4:00pm	R Featured Speaker: Feel at Home with Advising: Tips for Advising Student Organizations	Council
	<i>Presenters: Cory Shapiro</i>	
	Do you advise a student organization? If so, you know that most advisor training you receive is on-the-job. Join a past RHA, NACURH Regional Advisor, and NACURH Conference Advisor to learn tips of the advising trade from him and other advisors in attendance. In addition to general tips, other specific topics to be covered will include the recruitment and retention of members and leaders and tools for assessing your organization. Come learn how to feel right at home with advising!	
3:10pm – 4:00pm	U Featured Speaker: Capacity Building: How to get more done with the same amount of time	Galleria 2
	<i>Presenters: Stephen Jenkins, Brian Stroup</i>	
	Each year housing professionals are challenged by competing priorities and an increased demand on their time. Since we all have 168 hours a week to accomplish our goals, capacity has to be built to take on the ever-increasing demands on us as professionals. Come hear some resources, strategies and areas to consider and collaborate on developing in our positions as housing professionals to address this challenge.	
3:10pm – 4:00pm	N Featured Speaker: Mixed, Not Mixed Up	Grand Ballroom
	<i>Presenters: Melinda Gilliam</i>	
	Identity development can be difficult, and Multiracial students often face added challenge. Navigating complexities of multiple racial identities while being pressured to conform and running into ignorance or objectification is a reality for many within the community. On today's campuses, Mixed is being redefined from within. It's no longer exclusive to light completion, flowing hair, and glowing eyes, but encompassing of multiple realities of Multiracial magic. Join me as we look at Mixed identity, challenges, and theory-based approaches for support, encouragement, and exploration.	

4:10pm – 5:00pm

Round Table Discussions

Galleria 2

Round table suggestions are developed during the conference. If you have an idea for a round table discussion or would like to facilitate a round table discussion, please let us a NWACUHO board member know at the registration table.

5:30pm – 6:00pm

Pre-Banquet Reception

Ballroom Foyer

Enjoy some mingling time with your colleagues before the final banquet and awards ceremony begins. Follow up on that presentation that spurred an idea, connect over a shared passion - these are the links that strengthen our work and enrich the housing profession.

6:00pm – 8:00pm

Closing Banquet and Awards

Grand Ballroom

The culminating event of our conference is the closing banquet and awards ceremony, where we come together to recognize the efforts of our colleagues. During a delightful meal, we will take time to acknowledge the service of outgoing board members, swear in our newly elected Board of Directors, award presentation honors from the conference, and celebrate those in our field who have been nominated as outstanding for their contributions. There will also be information provided for the 2020 Annual Conference so that you may begin planning your trip for next year!
