



**NWACUHO Roger Frichette Excellence in Service Award – Clint Galloway
Nominated by Craig Whitton, University of Alberta**

I am writing today to nominate Clint Galloway for the Roger Frichette Excellence in Service Award.

Clint Galloway is a bit of an Icon here in Alberta and elsewhere. He is the textbook definition of a "Connector". Whether you are a new professional or a Chief Housing Officer, Clint has a way of making everyone feel important, because to Clint, you are. His relationship building has allowed him to serve our region tirelessly over the past 5 years that I've known him (and before).

Clint has always been active in various associations and no matter the role, he brings a calm, fun-loving demeanour that helps improve things for our profession as a whole. He served as the President for the Residence Life Professionals Association and helped guide that organization during a time of rapid expansion across Western Canada. He's also served as our regional representative for NASPA. He is a strong voice not only for institutions in Western Canada, but for our whole region. Clint also took a formal role in organizing one of the first Western Canadian Chief Housing Officers Summit, an extremely valuable conference and listserv that has taken root across Canada and is counted on as a critical resource for CHOs everywhere. Additionally, Clint was instrumental for the 2014 NWACUHO conference, lending both his work and assigning his staff to help make sure that the 2014 Edmonton Conference was a success. Again, Clint's ability to connect shone through as it helped us achieve far greater attendance than we may have otherwise seen in a location so far from the core of NWACUHO's membership.

Informally, Clint can always be counted on to help professionals connect to one another or to assist with the business of an association. As is often the case, our volunteer associations tend to rely heavily on institutional memory, and Clint is always my go-to person when I've got a question. If he doesn't know, you can count on him knowing someone who does.

He also serves our region's members exceptionally well even after individuals are no longer technically members at all. I can easily think of multiple people who, due to various reasons (health, position disruption, program closures, etc.) were removed from the field quite suddenly. Clint makes an effort to keep in touch with those people and keep them connected to the work that we do. For a lot of us, sometimes we just need a break from Housing, and Clint's ability to remain connected to these people allows them to re-enter the field when their passion has been reignited and their energy levels back up. We've retained many fantastic professionals thanks to Clint, and it's been a service to our staff and students throughout the Northwest. We often describe our field as a Family, and Clint really does support that feeling through the work that he does to keep connected to people.

The Roger Frichette Award is designed for people who serve our region. Clint has been a fantastic ambassador for our professionals and the institutions they work for regionally, nationally, and even internationally. No doubt will continue this excellent service throughout his career. I strongly encourage you to consider Clint for this award.