

the official nwacuho newsletter

# the soundings

northwest association of college and university housing officers



EXPERIENCE THE

**m**osaic **s**oundings **u**nity **i**n **n**ewspapers

NWACUHO 2011  
Vancouver, BC

The graphic features the word "mosaic" in large, stylized letters. Each letter is filled with smaller text related to the theme. The 'm' is red and contains the word "mosaic" repeatedly. The 's' is green and contains "culture" and "heritage". The 'u' is blue and contains "unity". The 'i' is blue and contains "unity" and "experience". The 'n' is red and contains "diversity". The 'o' is green and contains "experience" and "opportunities". To the left of the letters, the word "EXPERIENCE" is written vertically in green. Above the letters, the word "THE" is written in green. At the bottom right, the text "NWACUHO 2011 Vancouver, BC" is displayed in red.

# NWACUHO soundings

## cover

Vancouver, BC — Courtesy of Amtrak

## soundings editorial board

The editorial board is comprised of volunteer members throughout the NWACUHO region. Duties include assisting in the development of an editorial schedule, submission of interest articles, and soliciting articles and feedback from the members of the association. If you are interested in being a member of the editorial board, please contact your state or provincial representative or the newsletter editor.

## editorial and submission policies

Deadlines for publications are based on distribution needs, and therefore it is important that members honor the established deadlines. Material not received on time, or not used due to space limitations will be considered for use in the next issue. Because *soundings* is the official publication of an educational association and reflects the professional standards of its members, necessary revisions will be made to ensure publication quality. *soundings* also reserves the right to edit submissions for space requirements.

Authors bear full responsibility for references, quotations, and data accuracy of publications submissions.

Authors also hold NWACUHO harmless from any liability resulting from publications of articles submitted for printing.

Be sure to clearly indicate the author(s) and institution(s) on all submissions. Permission is granted to reproduce portions of *soundings'* contents with proper attribution and credit to *soundings*.

Advertisements in the *soundings* should not be considered an endorsement. For information on exhibitor advertising rates please contact: Ian Miller, Product & Services Coordinator at 509.963.8812.

Please send all submissions (articles, letters to the association, updates from around the region, and announcements) to:

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University Housing and Dining Services  
Oregon State University  
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brian.stroup@oregonstate.edu

\*Please attach articles using MS word document.

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# a letter from the president

# josh gana

Josh Gana, Oregon State University  
NWACUHO President



Greetings and Happy New Year!

Wow; as I write this article we're exactly one month from the annual conference in Vancouver which represents the conclusion of my term as President. January is always a bit of a nutty time for the board and conference host team as final details come together. Registration numbers look good, we've filled our hotel block, the program sessions look awesome, and the conference "swag" has been ordered. It's definitely going to be a conference that sticks in our memories for a long time...in a good way.

The start new year and transition of the Board of Directors always gives me an opportunity to reflect on what makes NWACUHO so special: people and relationships. That's you, silly! Despite being geographically spread out over a large area, the Northwest is perhaps one of the most tight-knit and connected regions in ACUHO-I, and we all benefit from insight, experiences, and ideas from our colleagues and neighboring institutions. There is no better place than the annual conference to demonstrate that.

As I think about people and relationships, there are a few that I'd like to recognize with my gratitude for their ongoing support to NWACUHO, helping us grow over the past year. A few members of our board will be stepping off after successful terms of service. **Rich DeShields**, Past President, has been a cornerstone throughout my 5 years on the board and his ability to represent the voice of the membership will be hard to replace. **Brian Stroup**, Newsletter Editor, has been instrumental in creating a summer edition of *Soundings* and always puts up with my articles coming in at the last minute. **Tash Reynolds**, Alberta Representative has encouraged a focus on new professionals and supported the Canadian perspective. **Dave Craig**, Oregon Representative, has been instrumental in initiating and supporting plans for the 2012 annual conference in Oregon. These board members will be missed.

I'd also like to extend thanks to the board members who are continuing on for another year: **Steve Fitterer**, **Lauren Pigott**, **Micheal Seraphin**, **Pat Cunningham**, **Ian Miller**, **Maria Bonifacio**, **Shari Walsh**, and **Kelly Ammendolia**. The work they do behind the scenes drives the engine of the Association, and I look forward to another year with the current incoming board members. Special props to **Micheal Seraphin**, who as Treasurer has been working with the IRS to finalize our non-profit status in addition to countless hours liaising with the conference hotel. To everyone who has served on a Taskforce for the past year, especially those who have stepped up as chairs, thank you. We're on the brink of something big and you make it happen.

Finally, I'd be remiss if I didn't take a moment to thank my colleagues at Oregon State University. Just as it takes a village to raise a child, it takes an organization to support a President. Whether it was covering meetings while I've been traveling, assisting with projects, or the financial support to serve on the board, the OSU team has demonstrated a strong dedication to the region. Some of you may know that shortly before the conference I'll be transitioning into a new role at the University of Washington. I'm excited to be involved with another institution that has been a constant supporter of NWACUHO.

Well, that's probably enough from me at this point. I'll see you all in a few weeks!

Respectfully,

Josh Gana, President  
pres@nwacuho.org

## editor's note

Brian Stroup, Oregon State University  
Soundings Editor

Hello and Happy New Year! I hope that this new month and New Year finds you well and re-energized for the months ahead.

In this edition of the *Soundings* we have many updates and announcements regarding

our annual conference which is just around the corner. Due to our new bylaws we have the items in which we will be voting on at the Business Meeting at the conference listed as well as information on how to register for the conference.

This is my last issue of the *Soundings* as Newsletter Editor. Thank you all for your updates, articles, and support over the last two years. Please continue to pass along the *Soundings* to others and if you haven't had a chance yet to submit an article or

photos to contribute, please think of doing so. I wish my successor the best of luck and great success and know that they will do a great job taking the *Soundings* to the next level for you all and NWACUHO.

I hope to see many of you in Vancouver in February and until then, happy reading!

# nwacuho 2011

## experience the mosaic

The annual conference in Vancouver, BC is right around the corner! It will be **February 13-15, 2011**. Put it on your calendars, it's going to be a great conference. The host committee is putting lots of great work into the conference theme, Experiencing the Mosaic. The hotel will be the Four Seasons in Vancouver.

As you're preparing for NWACUHO 2011 please remember to get a passport if you are from the United States. In order to cross the border into Canada you will need this on you. For more information on this and how to obtain one please visit [http://travel.state.gov/passport/passport\\_1738.html](http://travel.state.gov/passport/passport_1738.html)

### **NWACUHO 2011: Register now for the annual conference!**

Registration is now available for the 2011 annual conference in Vancouver, BC on February 13 – 15, 2011. Member registration fees are \$325, with the nonmember rate at \$400 and students at \$250. Be sure to register prior to 2/1/11 to avoid late fees! Registration and more conference information is available online: <http://regonline.com/nwacuho2011c>

Be sure to contact the Four Seasons Vancouver ASAP to make your hotel reservation, rooms are going fast. **Call the Four Seasons at 1-866-223-9333 and ask for the reservations department** and state that you are making your reservation for the "NWACUHO 2011 Conference"



## nwacuho's first webinar

NWACUHO is proud to present a free webinar for our region's new professionals on Friday, January 21st at 10am PST. Please join Washington State Rep Kelly Ammendolia and Alberta Rep Natasha Reynolds as they share "The Top 10 Ways to Maximize Your Experience with NWACUHO." Whether or not you're joining us for the 2011 conference, you'll gain insight on how to make connections, get acclimated to the region and hear the most helpful pieces of new professional advice as identified by your peers around the region.

If you will be joining us in Vancouver this February, this webinar will help you make the most of the networking and involvement opportunities the NWACUHO Conference provides.

All NWACUHO members are welcome, so please spread the word to your new professionals.

# nwacuho institution & corporate member registration

## Time to Renew your Institutional and Corporate Membership!

Did you know that NWACUHO Memberships expires on December 31, 2010? Membership in NWACUHO is a great way to stay connected with colleagues, keep up to date with best practices, share ideas, and gain valuable professional development activities. Additionally, your institutional or corporate membership will carry the following benefits:

- Discounts on registration for the Annual Conference
- Availability of awards and scholarships
- Resources such as the Soundings newsletter and regional directory
- Participation in regional drive-in conferences and roundtables

Institutional Member dues are based on housing capacity size:

<u>Capacity</u>	<u>Dues</u>
0 - 499	\$75.00
500 - 999	\$100.00
1000 - 1499	\$125.00
1500 - 2999	\$175.00
3000+	\$200.00

Renew institutional membership now at: <http://regonline.com/nwacuho2011m>

Corporate Memberships are available at the following levels:

- Bronze: \$300.00
- Silver: \$500.00
- Gold: \$1000.00

For more information regarding the Corporate Membership Program please visit: <http://nwacuho.org/exhibits-and-corporate-membership/>

If you have any questions please contact the Products and Services Coordinator Ian Miller at (509) 963.7917 or email: [milleria@cwu.edu](mailto:milleria@cwu.edu)

Renew corporate membership now at: <http://regonline.com/nwacuho2011m>

All memberships are for a calendar year and benefits are for the regional conference that year. Dues are not prorated based on date of registration. Thank you for your support and contact [treasurer@nwacuho.org](mailto:treasurer@nwacuho.org) with membership questions.

# communications taskforce update

**Michelle Primley-Benton**  
University of Washington

Happy New Year, NWACUHO! 2010 was a great year for the region, and all of us at the Communications Task Force are excited to share how we've been working to create better ways for you to engage with each other the association. In the world of Social Media, NWACUHO has made some great strides. As of December, our Twitter account @NWACUHO has 78 followers. We've shared job openings, conference updates and other regional news, and hope to engage with more of you in the new year. If you are on Twitter, please be sure to follow us, and spread the word to your colleagues as well. Our Facebook page had multiple days at over 200 daily views, and currently has 126 regional members "liking" us. The Facebook page has been updated with job openings, conference deadlines, links to the Soundings and conference preparation materials. Please be sure to check out the Facebook page, and encourage other NWACUHO members to "like" our page.

Our most exciting development is the introduction of a NWACUHO webinar. On January 21 the Communications Task Force, in partnership with the State Reps, will be hosting a webinar to help members prepare for our exciting 2011 Conference. We expect that this will be the first of many webinars, and hope that you will find this to be a useful way to engage with the region outside of the annual conference. If you are interested in presenting a future webinar topic, or have topic ideas, please contact me at [mprimley@hfs.washington.edu](mailto:mprimley@hfs.washington.edu).

It has been a pleasure serving as your Communications Task Force Chair in 2010 – I look forward to seeing many of you in Vancouver this February, and hope you will join us on the Task Force.



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# thanks NWACUHO

**Richard DeShields**  
**Central Washington University**

Serving as a member of the NWACUHO Board of Directors over the past seven years has been an amazing experience and one I would recommend to any member of our Association. I have grown so much as a professional by learning more about our profession, learning more about issues facing your institutions, and by representing our multi-national organization. I have grown tremendously by learning about Canadian practices and how United States practices are similar and/or different.

I specifically want to give praise to those who have served on the Board of Directors and those institutions who have hosted a NWACUHO during our rich history as an organization. The work that these professionals perform is completely voluntary and time consuming but they represent you so well. To the 2010-2011 Board of Directors, I congratulate you on a successful year and thank you for making my last term on the Board one that I will cherish. Congratulations.

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# like to blog?

ACUHO-I is looking for a dedicated blogger to represent NWACUHO for their ACUHO-I daily blog. If this is something of interest to you please contact Brian Stroup at [brian.stroup@oregonstate.edu](mailto:brian.stroup@oregonstate.edu) and explain why you're interested and what experience you have blogging. This is a great way to get involved with the region doing something that you may already do on a daily basis!

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# ways to stay connected

Check out these great ways to stay connected to NWACUHO and ACUHO-I all year long:

## **NWACUHO Facebook Page**

We have a Facebook page! Search for "NWACUHO" under Groups and ask to join. You can share photos, engage in discussions, or just connect with friends you haven't spoken to in a while.

## **ACUHO-I Online Network**

There is an Online Network for ACUHO-I where housing officers across the country are staying connected. There are nearly 800 members. Check out [www.acuho-i.net](http://www.acuho-i.net) for more information.

## **NWACUHO Blog**

We have a blog where you can post thoughts and comments on various topics from the *Soundings* to next years annual conference. Blogging on the NWACUHO website is a great small step if you're interested in writing but don't want to write an entire article.

## **NWACUHO on Twitter**

Follow the latest and greatest of NWACUHO on Twitter with the 24 other followers that are currently signed up. Just go to <http://twitter.com/NWACUHO> to get started.

# corporate business meeting voting items

In addition to an advisory vote on the FY12 budget, the following items will be considered by voting members at the annual conference at Vancouver, BC at the annual Corporate Business Meeting.

**Editors Note: Italics mean suggested removal, and underlined means suggested addition.**

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Current Bylaw:

## ARTICLE II. NONVOTING MEMBERS

Section 1. Nonvoting Members. NWACUHO may have NONVOTING MEMBERS, including corporate members, at the discretion of the Board of Directors.

Proposed Bylaw Change:

## ARTICLE II. NONVOTING MEMBERS

Section 1. Nonvoting Members. NWACUHO may have NONVOTING MEMBERS, including corporate members and individuals in the region from non-member institutions, at the discretion of the Board of Directors.

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Addition to Bylaws: ARTICLE II. NONVOTING MEMBERS

Section 3. The Board of Directors may prepare and adopt a resolution and formal written policies regarding the establishment of an individual nonvoting member. A majority of voting member institutions must approve dues and rights associated with the individual membership.

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Current Bylaw:

## ARTICLE III. VOTING MEMBERS

Section 5. Qualifications of Voting Members.

5.1 Membership in NWACUHO shall be available to either individuals who are associate members of ACUHO-I, to institutions of higher education which have housing officers involved in the coordination of administration, educational programming, food service and housing and maintenance operation for students and staff members on or off the college/university campus, and individuals in the region from non-member institutions who are affiliated with student housing and wish to actively participate in NWACUHO.

Proposed Bylaw Change:

## ARTICLE III. VOTING MEMBERS

Section 5. Qualifications of Voting Members.

5.1 Membership in NWACUHO shall be available *to either individuals who are associate members of ACUHO-I*, to institutions of higher education which have housing officers involved in the coordination of administration, educational programming, food service and housing and maintenance operation for students and staff members on or off the college/university campus, *and individuals in the region from non-member institutions who are affiliated with student housing and wish to actively participate in NWACUHO.*

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Current Bylaw:

ARTICLE III. VOTING MEMBERS

Section 5. Qualifications of Voting Members.

5.2 Membership shall be open to qualified institutions in the states of Alaska, Hawaii, Oregon, and Washington, and the provinces of British Columbia and Alberta, Canada, and by special invitation of the Board of Directors to similarly qualified institutions in adjoining states and provinces.

Proposed Bylaw Change:

ARTICLE III. VOTING MEMBERS

Section 5. Qualifications of Voting Members.

5.2 Membership shall be open to qualified institutions in the states of Alaska, *Hawaii*, Oregon, and Washington, and the provinces of British Columbia and Alberta, Canada, and by special invitation of the Board of Directors to similarly qualified institutions in adjoining states and provinces.

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Current Bylaw:

ARTICLE III. VOTING MEMBERS

Section 5. Qualifications of Voting Members

5.4 All staff and faculty from member institutions and individuals from non-member regional institutions who purchase individual membership, who have involvement in their institution's residence hall, family housing services, conference services, and programs may participate in the activities of, benefit from the services of, and hold office within NWACUHO.

Proposed Bylaw Change:

ARTICLE III. VOTING MEMBERS

Section 5. Qualifications of Voting Members

5.4 All staff and faculty from member institutions *and individuals from non-member regional institutions who purchase individual membership*, who have involvement in their institution's residence hall, family housing services, conference services, and programs may participate in the activities of, benefit from the services of, and hold office within NWACUHO.

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CURRENT BYLAW:

ARTICLE III: VOTING MEMBERS

Section 5. Qualifications of Voting Members

5.7 Honorary membership may be awarded by the Board of Directors subject to the approval of the membership at their annual conference to past representatives who have given outstanding service to the Association.

PROPOSED BYLAW CHANGE:

ARTICLE *IIII*: NONVOTING MEMBERS

Section *54*. Qualifications of NonVoting Members

*5.7* Honorary membership may be awarded by the Board of Directors *subject to the approval of the membership at their annual conference* to past representatives who have given outstanding service to the Association. Past Presidents of the Association, unless removed from office or through resignation, are granted Honorary Membership Status.

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CURRENT BYLAW:

ARTICLE IV. BOARD OF DIRECTORS

Section 2. Qualifications of Directors and Composition of the Board. The directors shall be the Officers, who are elected by the voting members, plus the state and provincial representatives, who are appointed by the Officers. Nominees for positions on the Board of Directors must be employed at a member institution, have demonstrated a commitment to the mission and purposes of Northwest Association of College and University Housing Officers, have the fiscal support of their host institution, and must have expertise in areas relevant to the needs of the organization.

PROPOSED BYLAW CHANGE:

ARTICLE IV. BOARD OF DIRECTORS

Section 2. Qualifications of Directors and Composition of the Board. The directors shall be the Officers, who are elected by the voting members, plus the state and provincial representatives, who are appointed by the Officers. Nominees for positions on the Board of Directors [and all elected Board Members](#) must be employed at a member institution, have demonstrated a commitment to the mission and purposes of Northwest Association of College and University Housing Officers, have the fiscal support of their host institution, and must have expertise in areas relevant to the needs of the organization.

---

CURRENT BYLAW:

ARTICLE IV. BOARD OF DIRECTORS

Section 8. Filling Vacancies. The voting members may, by a majority vote, elect new directors to fill any vacancies on the Board. A director elected to fill a vacancy will complete the term of the position they are filling.

PROPOSED BYLAW CHANGE:

ARTICLE IV. BOARD OF DIRECTORS

Section 8. Filling Vacancies. The voting members may, by a majority vote, elect new directors to fill any vacancies on the Board. [Vacancies in the position of State and Provincial Representative are appointed by the Board of Directors.](#) A director elected [or appointed](#) to fill a vacancy will complete the term of the position they are filling.

---

CURRENT BYLAW:

ARTICLE V. OFFICERS

Section 1. Officers. The officers of NWACUHO shall include a President, President-Elect, Past-President, Secretary, Treasurer, Products and Services Coordinator, Website Administrator and a Newsletter Editor.

PROPOSED BYLAW CHANGE:

ARTICLE V. OFFICERS

Section 1. Officers. The officers of NWACUHO shall include a President, President-Elect, Past-President, Secretary, Treasurer, Products and Services Coordinator, Website Administrator *and a* Newsletter Editor, [Alaska State Representative, Alberta Provincial Representative, British Columbia Provincial Representative, Oregon State Representative and a Washington State Representative.](#)

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CURRENT BYLAW:

ARTICLE V. OFFICERS

Section 2. Election and Term of Office. The officers of NWACUHO will be elected by the Voting members. The Treasurer and Website Administrator shall serve three year terms. The Past- President, President, and President- elect shall serve one year in each position, for a total of three years. The Secretary, Newsletter Editor and Products and Services Coordinator shall each serve two year terms. However, unless they formally resign or are removed from office, directors will remain in office until their successors are properly elected, designated or appointed. No officer may serve more than two full terms in any one office.

PROPOSED BY LAW CHANGE:

ARTICLE V. OFFICERS

Section 2. Election and Term of Office. The officers of NWACUHO will be elected by the Voting members. The Treasurer and Website Administrator shall serve three year terms. The Past- President, President, and President- elect shall serve one year in each position, for a total of three years. The Secretary, Newsletter Editor and Products and Services Coordinator shall each serve two year terms. State and Provincial Representatives are appointed for two year terms by the Board of Directors and include representatives for Alaska, Alberta, British Columbia, Oregon, and Washington. However, unless they formally resign or are removed from office, directors will remain in office until their successors are properly elected, designated or appointed. No officer may serve more than two full terms in any one office.

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ADDITION TO BYLAWS:

ARTICLE V. OFFICERS

Section 13. State and Provincial Representatives: The State and Provincial Representatives shall:

- A) Represent the voice of their respective state or province at meetings of the association.
- B) Correspond with member institutions regarding matters of the Association (including deadlines, newsletter articles, scholarships, awards, and other issues within the Association).
- C) Serve as members of the programming committee
- D) Serve on committees assigned by the Board of Directors

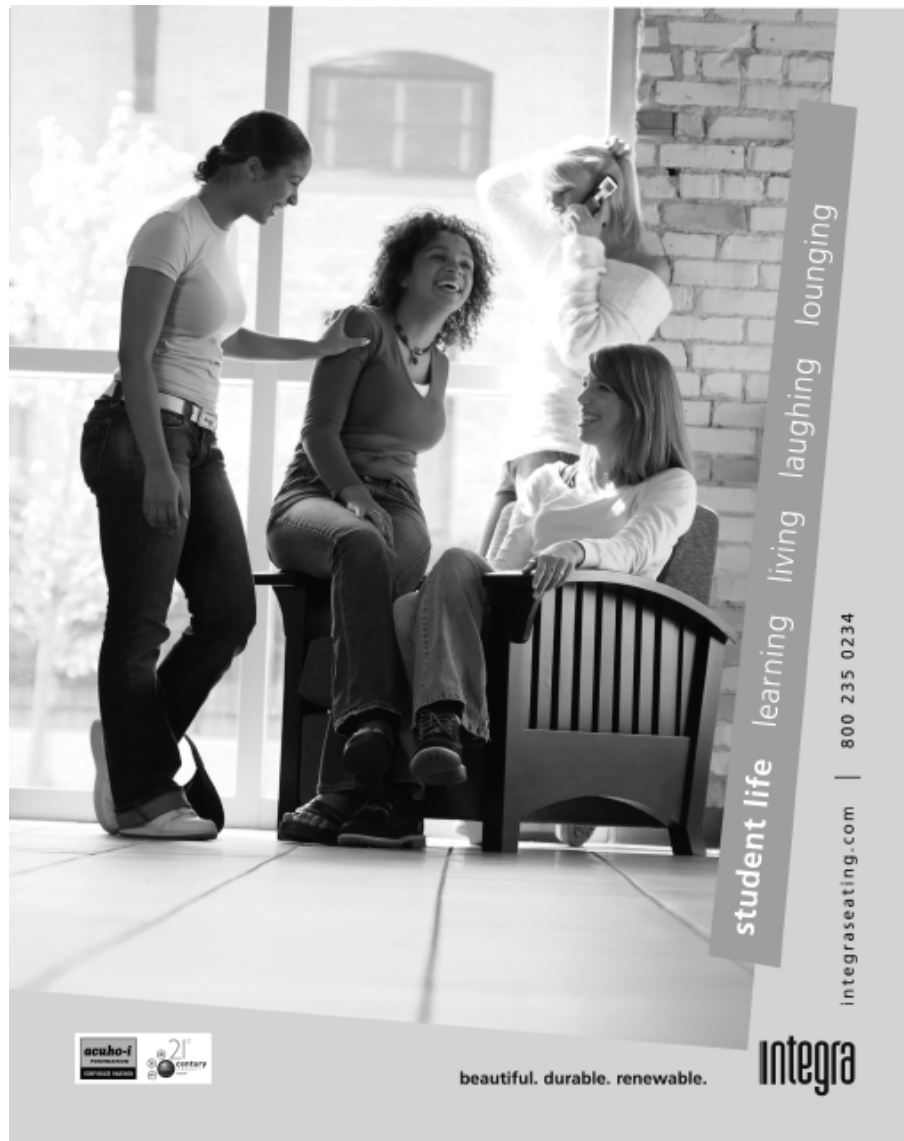




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The goals of the program are to encourage a lifelong newspaper readership habit and to increase students' knowledge of local, national and international events.



# in the next *soundings*...

The next edition of the *Soundings* will be published in the middle of April. Here's what to look forward to:

- **State and Provincial Updates.** State and Provincial Representatives will be contacting you to receive updates from your institution (staff changes, new building projects, new programs, etc.). An easy to use form will be provided to make this as smooth a process as possible.
- **Articles.** There will be articles in the next edition and one could be by you! To see what articles have been submitted in the past please check out past issues on the NWACUHO website here: <http://nwacuho.org/wiki.cgi?OnlineSoundings>  
Article submissions are due by April 1st.
- **Re-cap from NWACUHO 2011 Annual Conference.** Highlights and photos will be in the next edition from our annual conference in Vancouver, BC. Between now and the next edition I hope to see many of you at the annual conference!

Brian Stroup  
*Soundings* Editor

the soundings  
c/o brian stroup  
oregon state university  
102 buxton hall  
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Done reading the *Soundings*? Pass it on!!

Please remember to share the *Soundings* with the rest of your colleagues in the office and on your respective campus. A digital copy can be found at [www.nwacuho.org](http://www.nwacuho.org)