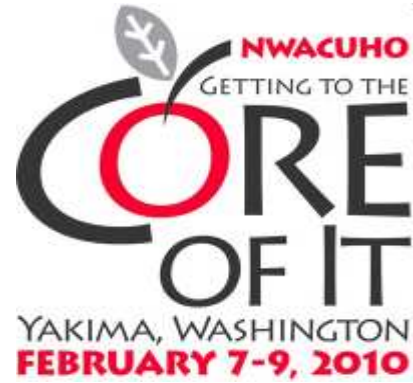


the official nwacuho newsletter

the soundings

northwest association of college and university housing officers



NWACUHO soundings

cover

2010 Executive Board and University of Calgary Staff

soundings editorial board

The editorial board is comprised of volunteer members throughout the NWACUHO region. Duties include assisting in the development of an editorial schedule, submission of interest articles, and soliciting articles and feedback from the members of the association. If you are interested in being a member of the editorial board, please contact your state or provincial representative or the newsletter editor.

editorial and submission policies

Deadlines for publications are based on distribution needs, and therefore it is important that members honor the established deadlines. Material not received on time, or not used due to space limitations will be considered for use in the next issue. Because *soundings* is the official publication of an educational association and reflects the professional standards of its members, necessary revisions will be made to ensure publication quality. *soundings* also reserves the right to edit submissions for space requirements.

Authors bear full responsibility for references, quotations, and data accuracy of publications submissions. Authors also hold

NWACUHO harmless from any liability resulting from publications of articles submitted for printing.

Be sure to clearly indicate the author(s) and institution(s) on all submissions. Permission is granted to reproduce portions of *soundings'* contents with proper attribution and credit to *soundings*.

Advertisements in the *soundings* should not be considered an endorsement. For information on exhibitor advertising rates please contact: Ian Miller, Product & Services Coordinator at 509.963.8812.

Please send all submissions (articles, letters to the association, updates from around the region, and announcements) to:

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University Housing and Dining Services
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*Please attach articles using MS word document.

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a letter from the president

josh gana

Josh Gana, Oregon State University
NWACUHO President

NWACUHO Friends and Colleagues:

I hope this issue of *The Soundings* finds you happy, healthy, and enjoying the transition into spring on your campus. Spring is always an exciting time in the world of Housing and Residence Life as prepare to wrap up the academic year and celebrate the successful graduation of many seniors. Most of us are also in the middle of hiring season, and as the weather improves, facility construction projects are getting off the ground.

In the land of NWACUHO, we're coming out of the positive glow from an absolutely outstanding 2010 Annual Conference in Yakima. Great attendance combined with record support from corporate partners, a phenomenal conference program, and a financially sound conference has made Yakima an event to remember. We've been working behind the scenes on business practices and long term viability of the Association, and we're to the point where it is time to build on that framework and refocus on engagement at all levels.

The four core purposes of NWACUHO – *promoting best practices, professional development, collaborative sharing of ideas, and examination of future trends* – depend on you, the individual member, taking advantages of opportunities to engage and add to our collective story as a profession. As a board, we've heard your call to action, and created a structure for engagement at all levels of our Association in meaningful ways.

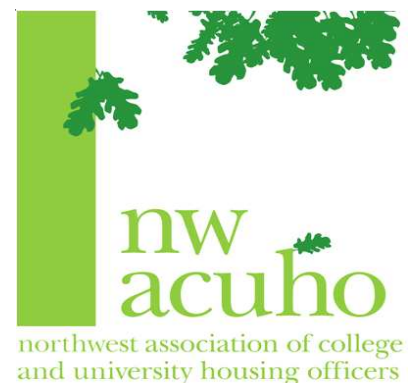
At the conference banquet, I announced four new taskforces – Outreach and Affiliations, Communications, New Professionals, and Drive-In Conferences – designed to offer specific, outcomes based opportunities for membership engagement in NWACUHO. These taskforces will be chaired by a NWACUHO member, and we've assigned board liaisons to each group, which will start meeting this month. The structure is in place, all we need is you! Take this chance, get engaged, make a difference. See the Taskforce article in this issue for more details on how to get involved.

If there are other ways you would like to engage, or, if NWACUHO could serve you or your institution better, please let me know. Thank you for all that you are doing every day to make a difference for the students you work with, and have a great Spring. I hope to see some of you at ACUHO-I in Austin, Texas this June!

Respectfully,



Josh Gana
President
pres@nwacuho.org



Brian Stroup, Oregon State University
Soundings Editor

The 2009-2010 academic year is already drawing to a close and before we know it another resident move out will be upon us. I hope you are well and are getting re-energized for these busy closing months ahead.

In this edition of the *Soundings* we have some report outs from our annual conference that was last February in Yakima, WA. Thank you to everyone that was able to come and be a part of the experience. For those of you that were able to attend, I hope you found it as wonderful as I and many others did. To hear a new profes-

editor's note

nals perspective on the conference please be sure to read the piece by Travis Mears. You will find several other great articles in this issue and starting with this edition you will be able to comment on these articles at www.nwacuho.org. Check it out and be a part of our growing online community!

get involved - join a nwacuho taskforce!

At the Annual Conference in February, NWACUHO introduced four action-based taskforces which are great opportunities for members to get involved and make a difference. Those taskforces include:

Outreach & Affiliations Taskforce:

Assist in outreaching to special populations within our profession that are typically underrepresented in program offerings, such as operations, facilities, international education. Engage in relationship building with partner and affiliated associations to increase representation.

Communications Taskforce:

Provide content and means for communication throughout the region, beyond the annual conference. This taskforce supports the efforts of Soundings, the website, and other social media content.

New Professional Taskforce:

Provide avenues for integration, growth, and professional development among new professionals within the region.

Drive-In Conference Taskforce:

Coordinate and support the development of regional drive-in conferences that are representative of a variety of geographical, topical, and experiential areas on an annual basis.

Taskforce structure will include a member chair (that could be you!) and a Board of Director's liaison. Much of the work will take place via email and conference calls, and the initial phone meeting of each taskforce will take place this month so the time is definitely right to get involved.

To get more information or to join a taskforce, please contact the Board Liaison for your area of interest:

- Outreach and Affiliations: Micheal Seraphin, mseraphi@willamette.edu
- Communications: Pat Cunningham, pcunning@uoregon.edu; Brian Stroup, brian.stroup@oregonstate.edu; Lauren Pigott, lpigott@greenriver.edu
- New Professionals: Tash Reynolds, nreynolds@mtroyal.ca; Kelly Ammendolia, kammendolia@pugetsound.edu
- Drive-In Conferences: Dave Craig, david.craig@oregonstate.edu; Stephanie Self, stephanie.self@uas.alaska.edu

nwacuho annual conference case study competition results

Matt Lamsma
Gonzaga University

The annual Case Study Competition at NWACUHO provided new professionals with an opportunity to engage around a relevant “hot” topic within in the field of Housing. Teams were purposely created to reflect the diversity of our region – pairing professionals from Canada with those from the United States and those who work at private institutions with those from public colleges or universities. These teams were asked to present solutions to a panel of senior level housing professionals including Jeff Bondy, Vennie Gore, Chuck Rhodes, and Pam Schreiber.

The case study revolved around a scenario involving a newly hired Resident Assistant who required a wheel chair for mobility. The “kinks” in the scenario were provided by an assignment for this staff member in an area of campus that was not fully accessible, an entitled returning staff members, and parental involvement. All of the teams provided new insights and tackled the interesting challenges of the case study. The winning team – made up of Jenni Cinq-Mars, Erin Hogg, Anjuli Martin, and Brandon Smith – explored the case study from both a Canadian and U.S. perspective and worked specifically to address the developmental, ethical and legal issues of the case study.



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david b. stephen award winner: dan larson

Josh Gana
Oregon State University

At the 2010 Annual Conference in Yakima, **Dan Larson** was recognized with the prestigious NWACUHO David B. Stephen award. This award recognizes a member of NWACUHO who, over their years of service, has provided outstanding contributions to our association.

Currently Associate Director overseeing Operations & Facilities with Oregon State University Housing & Dining Services, Dan's entire professional career has spanned various institutions in the Northwest. With previous stints at Western Oregon University, The Art Institute of Seattle, and Western Washington University, Dan's influence and mentorship has impacted countless students and professionals.

In many ways, Dan has been like a roll of duct tape to NWACUHO – stepping in to serve when needed, even if the job isn't fun or glamorous. He has been instrumental in the delivery of five annual conferences and has served the Board of Directors as Products and Services Coordinator, President-Elect, and President. After stepping off of the Board, he has remained committed and involved to NWACUHO in a variety of ways.

Congratulations to Dan on well-deserved recognition.



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nwacuho 2011

Next years annual conference will be in Vancouver, BC! It will be **February 13-15, 2011**. Put it on your calendars, it's going to be a great conference. Not only is the host committee putting lots of great work into the conference theme, Experiencing the Mosaic, it is going to be NWACUHO's 50th Anniversary! The hotel will be the Four Seasons in Vancouver.

As you're preparing for NWACUHO 2011 please remember to get a passport if you are from the United States. In order to cross the border into Canada you will need this on you. For more information on this and how to obtain one please visit http://travel.state.gov/passport/passport_1738.html

acuho-i stars college

Are you going to the ACUHO-I Stars College? Did you know that NWACUHO has a scholarship that you can apply for to help pay for your registration? For more information on this contact Josh Gana at Josh.Gana@oregonstate.edu

a quick note to people who work in residence life

Curran Craig
Grant MacEwan University

I have been living in residences now for somewhere around 7 years, the last two as a Residence Life Coordinator. As many people in this line of work, I started off by getting involved in my undergrad. I didn't know what I wanted to do in terms of getting an education, but I knew I wanted to do something where I lived.

As I mentioned above, I started off as a volunteer. I was convinced to sing a Backstreet Boys song at a karaoke night with the student administrator of the residence discipline system and a couple of VPs from the community association. It was pretty appalling, but I felt that certain connection that you can only really have after singing Backstreet Boys in front of a large crowd, and with a little coaxing, I signed up to be a volunteer on the discipline committee. This experience taught me two important lessons: 1-sometimes, the Backstreet Boys really do bring people together and 2-sometimes you have to get out of your comfort zone to get others involved.

Fast forward a year and I find myself in the position of the disciplinary administrator and community service coordinator. During this time, I found myself struggling through school, trying to find my own identity, and in general, figure out what I wanted to do with my life. I had some great guidance from a number of people that kept me on track and provided me with some invaluable insights. A friend and mentor of mine, Karl, was inspiring in his dedication and willingness to help out. In fact, he was so inspirational that he convinced me to run for the president of the community association. I learned a great deal about diplomacy from Karl, and the importance of being able to laugh and have fun in whatever position you find yourself in.

Jump ahead and I find myself as president of the community association and with a great new RLC, Chris. His easygoing personality, patience and willingness to work together to get things done for the residence taught me a thing or two about how to do things. Chris was very helpful in navigating some of the politics that come up within residence life. The next year, I became a Residence Assistant, and had a new RLC, Mel. During this year I decided that it was time to go big and leave something for the next group of people coming through. So, with the help and support of my RLC, I organized an inter-resident blood drive for the last semester. I had originally set a goal of 110 donations, but because I was going big, I bumped it up to 150. We ended the year with 143 total donations, which was great. I even won an award for that, which was unexpected. The award was great, but even better was that I had helped save a possible 429 lives with those donations and even more if those people continue to donate on a regular basis. Not bad for my last year I figured. A lot of this was due to the time and effort that Mel put in to help me along the way.

In closing, I think that it's important to recognize the people that have really helped me and scores of others out along the way because it is unlikely that I would have ended up where I am now without the support and dedication of these people. I've learned a lot from everyone that I have been lucky enough to work with; from fellow students up to those in charge of running things. So to all the people that take the time to slow down and chat when you have a million things to do, to those that put countless hours in behind the scenes, to those that are there for students when they need it most: thanks. For some, words that you probably don't hear enough, so I thought that I would say it on behalf of myself and those that don't yet realize the difference you'll make.

**Curran is the New Professionals Scholarship winner from Canada. Comment on his article at www.nwacuho.org*



holsag

nwacuho website resources

Pat Cunningham
University of Oregon

Do you know what is available on the NWACUHO website? Did you know you can stay up to date to what's happening in NWACUHO on Twitter and Facebook? Did you know that as a NWACUHO member you can post job postings on the NWACUHO website for free? We now have an updated job submission page and ways to subscribe to our jobs page. Check it out at <http://nwacuho.org/jobs/>. If you are Searching for a Job use it to keep posted on the region and if you have a job to post please do – It's really easy!

Facebook – <http://facebook.com/NWACUHO>
Twitter – <http://twitter.com/NWACUHO>

from northeast to northwest: my first nwacuho experience

Travis M. Mears, MS
University of Puget Sound

I first arrived in Tacoma, Washington on Saturday, June 26, 2009 after spending nearly eight months searching for a new job. After being laid off from my first professional position within seven months of being hired, I felt professionally beaten up. My job search process was long and seemed endless. Thankfully my wounds healed and I landed a great position working as a Resident Director at the University of Puget Sound. Instantly I felt welcomed on campus and by my colleagues. The same welcoming feeling that I first felt after arriving at Puget Sound is the exact feeling I experienced during my first interactions with Northwest ACUHO (NWACUHO) at the annual conference in Yakima, WA.

As a professional with less than three years of experience, I felt nervous about joining a new region of the country. I had never really been connected regionally with a professional organization. When my new supervisor expressed interest in me becoming more involved regionally I did not know what to expect. Not only did he want me to be involved regionally, but with an organization focused primarily on Residence Life and Housing. On February 6, 2010 my colleagues and I packed up our rental car and headed over the snowy Snoqualmie Pass for Yakima. After roughly two hours of driving, we arrived in Yakima and instantly I felt different than I had prior to attending other professional development conferences. As we walked into the lobby of the hotel to check in I was greeted by Jenna Hyatt, Gail Farmer, and Lori Johnson from Central Washington University and members of the Conference Planning Committee. This interaction although brief with a smile, handshake, and introduction was very energetic and positive, and was something I had never experienced before at a conference and set the very positive tone for the remainder of my experience in Yakima.

The NWACUHO Conference felt like a safe space for me as a new professional in the region to ask questions, gain new knowledge, and get involved. The weekend seemed to go by very fast. Beginning with an amazing wine tasting tour through the Yakima wine country and ending with a number of new friends and colleagues, this conference experience far exceeded my expectations. I truly felt heard and valued by my fellow conference attendees. Attending NWACUHO opened my eyes to the importance of getting involved regionally and how much more fun professional development conferences can be when you feel like you belong.

Since the NWACUHO Conference, I have become one of the new Region V Co-Representatives for the New Professional and Graduate Student Knowledge Community for NASPA thanks to networking at NWACUHO. I have also been offered opportunities to join multiple task forces for NWACUHO, and have been given the opportunity to write this reflection. In short, my experience at NWACUHO far exceeded my expectations both personally and professionally. I highly recommend all housing professionals—from new professionals to chief housing officers to get involved. Getting involved with NWACUHO will not only develop your professional strengths, but will enable you to establish numerous relationships, learn a great deal about the field, and provide many opportunities for growth.

**Travis is a member of the Communications Taskforce. Comment on his article at www.nwacuho.org*

excellence in service award winner: holsag

Clive Pursehouse
University of Washington

It was at the February Annual Conference that we announced the nomination of Holsag Canada and the team of Bjorn, Steve, Glenn and Michelle, for the region's Excellence in Service Award. Holsag Canada has shown a commitment to working with the association and our professionals and is certainly deserving of the recognition that this award provides.

Holsag has been a partner with NWACUHO for the past 4 years. Their commitment to the association has gone far beyond that of our typical relationship with an exhibitor. Holsag Canada has taken a stake in making sure that our conferences are successful and that the new professionals in attendance in particular are having a good experience. Holsag has not been a presence at NWACUHO for a very long time. But their presence, since the Calgary conference has been significant. Holsag has approached the association asking about opportunities to assist in meeting the goals of the association, and they have had the largest impact on the new professionals in attendance.

Holsag understands the impact that the Association can have on the region's professionals, and a major part of that impact is shaped by the experience they have at the annual conference. To that end Holsag has seen to it that the opportunities for wining and dining that are often only granted to CHOs and other upper level professionals should also part of that new professional experience at NWACUHO.

Holsag understands that the future of our association depends upon the new professionals custodianship. Their commitment to the region and the association will certainly be impacted and shaped by the kinds of experiences they have here. While we as an executive, or conference committee can help shape much of their conference experience, it certainly reinforces our effort, when our other partners like Holsag have made that same goal one of their priorities.



The Collegiate Readership Program, managed by USA TODAY, provides students with access to a daily assortment of newspapers on campus.

USA TODAY and a combination of local, regional and/or national newspapers (chosen for distribution by your college or university) are delivered each weekday morning to displays conveniently located in the lobbies of residence halls and other campus locations. Students then select one or more of the papers daily for their reading enjoyment.

The goals of the program are to encourage a lifelong newspaper readership habit and to increase students' knowledge of local, national and international events.

puget sound lives green

Kelly Ammendolia
University of Puget Sound

Residence Life at the University of Puget Sound is taking a close look at its sustainability-themed campus housing. During the summer of 2008, the University of Puget Sound (Puget Sound) renovated a five-bedroom residential campus house to LEED Gold certification standards as part of an on-going commitment to sustainability. Puget Sound owns approximately 60 residential houses that sit around the perimeter of campus—a unique and attractive housing option for sophomores, juniors and seniors choosing to live on campus. The university currently has no residency requirement. Campus constituents felt that the creation of a sustainable living house would be a perfect opportunity to showcase Puget Sound's sustainability efforts and demonstrate how students and the community can partner together to promote sustainable lifestyles. In 2007, representatives from Residence Life and Facilities Services joined forces to make this *green* dream a *gold* reality.

The renovation project involved retrofitting an existing campus house. The house was designed to meet LEED Gold standards using local materials, vendors, and architects. Some features include: 100% recycled particle board cabinetry, 55% recycled flooring, 50% postconsumer recycled paint on all walls, solar power panels, ultra high efficiency HVAC system with no ozone-depleting refrigerants, Energy Star-rated appliances, low flow toilets and shower heads, a compost bin, and rain barrels to collect water for irrigation. The cost of the project was supported through the university's budget.

The Live Green House is an exciting opportunity for students to practice sustainable living and support sustainability efforts on campus. Residents of the Live Green House go through training in the fall to prepare them to care for the house, and work closely with Residence Life and Facilities Services throughout the year to create and maintain a green living environment. The students are also asked to facilitate house tours and participate in campus resource fairs. This year, we opened our campus to the Green Tacoma Partnership. The Live Green House served as one of several community tour destinations on Green Tacoma Day. Aryn Grause, a sophomore studying Business Leadership at Puget Sound, has lived in the Live Green House since August 2009. When asked about her experience in the house, Aryn said, "Living in this house is a treat. Not only is it beautiful but there are some great lessons to be learned within the house. Every person that lives in the house has a different background and we all have our own areas that we feel more environmentally aware. Since living in this house I have become more aware of little ways I can reduce my consumption of energy and water."

Residence Life conducts a recruitment and selection process in February for continuing students interested in the Live Green House. Students must submit an application, which includes a short answer question about their experience and interest in sustainability. One of the five residents is selected to serve as the house coordinator, essentially the point of contact and organizer for the group. For the 2010-2011 year, Residence Life received 12 applications for five spots. The buzz about this program is getting out and students are excited to participate!

As the Live Green House celebrates the completion of its second year, Residence Life is reflecting on the program's strengths and challenges with hope for continued improvement. Some noted strengths include: ever increasing student buy in and interest, avenues for collaboration across campus departments and with entities in the local community, and a positive marketing and recruitment platform for the university. One area of challenge exists around taking full advantage of utilizing the skills and experience of the five student residents of the Live Green House. Although the students are trained and serve as representatives for the university in various capacities, we recognize that the students' knowledge and leadership could be used in more intentional ways. Residence Life plans to connect the students with even more training, outreach and programming opportunities on campus and in the community in the year to come. As an initial step, current and future Live Green House residents will come together for the first time to discuss their roles and experiences and brainstorm ways to increase the students' involvement during the 2010-2011 year. This meeting will occur in the end of April.

Puget Sound is proud of the Live Green House and the momentum the program has gained over the past two years. We look forward to continued growth and improvement and are excited to share our experiences with other institutions considering similar renovations and programs!

**Kelly is the New Professionals Scholarship winner from the US. Comment on her article at www.nwacuho.org*



More photos of the Live Green House on the next page...



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ways to stay connected

Check out these great ways to stay connected to NWACUHO and ACUHO-I all year long:

NWACUHO Facebook Page

We have a Facebook page! Search for “NWACUHO” under Groups and ask to join. You can share photos, engage in discussions, or just connect with friends you haven’t spoken to in a while.

ACUHO-I Online Network

There is an Online Network for ACUHO-I where housing officers across the country are staying connected. There are nearly 800 members. Check out www.acuho-i.net for more information.

NWACUHO Blog

We have a blog where you can post thoughts and comments on various topics from the *Soundings* to next years annual conference. Blogging on the NWACUHO website is a great small step if you’re interested in writing but don’t want to write an entire article.

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aimho 2010

Over the past few years, NWACUHO and AIMHO have formed a strong partnership as neighboring organizations. The 2010 AIMHO conference in November is in Coeur d'Alene, Idaho, immediately bordering NWACUHO. Consider this conference as an additional opportunity for professional development!



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state and provincial updates

ALASKA

University of Alaska Anchorage

Submitted by: Maria Bonifacio, Associate Director of Residence Life

Where has this year gone?! It seems like it was just yesterday that our student staff were moving in, starting training and welcoming the students to campus. In all, the University of Alaska Anchorage has had a good year. It has definitely been a rebuilding year in Residence Life, where we had three brand new Residence Coordinators and a new Director. All in all, I think that we have had a great year! It really shows in our recruitment efforts for student staff, we had over 30 staff members reapply for their positions and over 50 new applicants apply! It was an exhausting but VERY rewarding process!

We have had two recent additions to our Student Affairs family, we have a new Wellness/ Education Promoter, her name is Lexi Prunella. She is originally from Wrangell, Alaska. Lexi went to school at UAA for a few years before transforming to Western Oregon University to finish her BA in Education. She then went to Portland State University and received a Masters in Public Health. We are happy to have Lexi join us!

We also have a new Dean of Students/ Associate Vice Chancellor of Student Affairs. Dr. Dewain L. Lee has more than 17 years experience in higher education administration, particularly in student success program development. In her most recent position as Dean of Student Success at Dillard University, she emphasized effective leadership and management, outreach, planning and effective program development to meet retention and student success goals.

Dr. Lee is a founder of the organization Ph.D. Sisters, Inc., an organization designed to provide mentorship, guidance and advice to women of color pursuing advanced degrees particularly Ph.D.'s. Her involvement with the Ph.D. sisters allows her to give motivational speeches to woman across the United States. Through the Ph.D. Sisters, Inc. she is most honored to have served on a panel with the renowned Dr. Maya Angelou addressing women and higher education.

Dr. Lee earned her Ph.D. from Capella University in 2007, and in 2008 she was awarded the American Counseling Association's Outstanding Dissertation of the Year Award for her dissertation.

Along with these new additions and a successful recruitment season, we were awarded the Thomas M. Magoon Excellence in Counseling Award through ACPA for our culturally responsive outreach and preventative mental health services for Alaska Native and American Indian University students. There is only one award annually in the nation.

University of Alaska Southeast

Submitted by: Stephanie Self, Coordinator of Residence Life & Summer Conferencing

Hard to believe another year has gone by! It is hard to believe the time is arriving for our students to leave and for me to break out the summer conference linens.

At the beginning of the academic year, we welcomed Dr. Jessie Grant, Director of Student Services, to our team. The University itself is working through the NWCCU accreditation process, with Dr. Grant taking the lead on our departmental assessments.

With summer approaching, our activities at the Housing Lodge shift to summer conference mode. We expect to be very busy this summer with large groups from other universities, special UAS programs, national organizations, and graduate interns from throughout the lower 48.

We continue our remodeling cycle on our student apartment units, having completed 15 remodels this past year. We have 3-4 more apartments slated for this summer as well, and we have yet to reach the halfway mark. Our students have been very happy with the new furniture purchased and installed over Winter Break and continue to jockey for space in the newly remodeled units—new carpet,

cabinets, countertops, flooring, fresh paint, etc.

In addition to the apartment remodels, a new, much larger dumpster & recycling building will be constructed in Housing to accommodate students' increasing recycle efforts. Our laundry facilities will be revamped for the installation of swipe-card operating machines, at both the Lodge and Banfield Hall, and two apartment buildings will get new roofs, a continuation of a project started last summer.

IDAHO

University of Idaho

Submitted By: Deedee Kainnikberg

The University of Idaho is pleased to welcome Maureen Walsh as our new Assistant Director of Student Engagement. She joins us from Montana State University where she served as a Resident Director/Coordinator of Staff Training and Selection.

WASHINGTON

Gonzaga University

Submitted By: Matt Lamsma

The end of the semester is quickly approaching and we are wrapping up what has been an incredibly busy but successful year for Residence Life at Gonzaga. As we end the year we are planning an end of the year RD retreat and will hopefully be visiting some of our colleagues in the Puget Sound area for some sharing of ideas. We will also use this 3 day time to reflect on the successes of the past year and make plans for the 2010-2011 year.

On the staffing front we are sad to lose Ben Cramer who has been an RD at Gonzaga for the past five years. He is moving on to Law School at the University of Georgia in the fall and we are excited for him in that new endeavor. A new staff member will be joining us in the fall and we look forward to introducing him to the NWACUHO membership.

St. Martin's University

Submitted By: Andy Aslaksen

Tim McClain has been promoted to the newly created position of Assistant Director for Academic Initiatives. This position will supervise a Residence Director, and have oversight of the development of a First Year Experience Program as well as working with the Faculty in Residence on their programming initiatives.

University of Puget Sound

Submitted By: Kelly Ammendolia

It's been a rewarding year in Residence Life at Puget Sound! As we draw near to final exams and campus closing, we are excited to embark upon a number of summer renovation projects. One of our largest and oldest residence halls, Anderson/Langdon, will undergo a \$5 million renovation, which will standardize room sizes, provide opportunities for future gender-neutral housing, create new and better lounge spaces, and provide many needed cosmetic and mechanical upgrades. In working with our designers and

contractors, Facilities Services has set an ambitious goal for project completion in 86 days and we can't wait to see what they will accomplish! Additionally, University and Smith Halls will be taken offline this summer in order to install a fire sprinkler system and upgrade interior features such as carpet and paint.

Many thanks to our Resident Director team for their hard work and valued contributions this year! As current RD Brandi Lindberg-Lund prepares to move on to her next professional experience, we wish her the very best! Brandi has served as a Resident Director on campus for the past two years. We are currently undergoing a search process for this open RD position.

Best of luck with your closing processes and enjoy the summer!

Central Washington University

Submitted by: Jenna Hyatt, Director of Residence Life and New Student Programs

Central Washington University welcomes Ms. Elise May to University Housing, Wellness & New Student Programs and our region. Elise is our new Apartment Complex Coordinator. She is responsible for three apartment complexes and one apartment-style residence hall. Elise supervises RAs, Community Programmers and Apartment Managers. She is responsible for occupancy management, programming and leadership development for students, tenants and families living in the apartment area.

Elise comes to us from Milton Florida. She has served in a variety of capacities including: Curriculum Coordinator at Advanced System Technology, Adjunct Instructor at Pensacola Junior College, and Lead Faculty/Disability Services Counselor at Mid South Community College. At the University of Arkansas, Elise worked as an Area Coordinator for Residence Life with residence hall and apartment communities and leadership development.



Elise May



Andrea Eastwick

Andrea Easlick, Health Educator at Central Washington University was selected as the Bacchus Network Area 1 Outstanding Peer Advisor for 2009/2010. Area 1 includes Washington, Idaho, Oregon and Alaska. Andrea was recognized for her outstanding commitment to being a credible advisor and mentor to student health educators. She is a positive role model, has endless patience and enthusiasm while also encouraging students to strive for excellence.

Washington State University

Submitted by: Eleanor Finger

As we wrap up this adventurous year at Washington State University, we are happy to report another successful Tunnel of Oppression. We had over 600 participants during the three day, all-campus event. It has proven to be one of our more popular annual programs and touches upon many different forms of oppression. This year's topics included: Homelessness/poverty, Asperger's disease, sexism, human trafficking, sexual violence, the socialization of masculinity, and gay and lesbian rights.

In anticipation for our Mom's Weekend, our Academic Excellence in Undergraduate Education committee is hosting, "Are You Smarter Than a Professor." This should be a fun time for both students and moms and is looking like a new WSU tradition within our department.

We experienced a fire in early March in our Chief Joseph apartment complex which, thankfully, resulted in no injuries. One building was damaged yet we were able to find temporary accommodations immediately and permanent assignments within a few days. We are proud of our staff that stepped up in order to provide support and facilitate a smooth transition for all residents involved. Big thanks go out to our Housing maintenance, custodians, apartment coordinators, McEachern staff, the university administration, the Student Book Corporation, and the Red Cross.

As we close the year, it is also a time of transition for some of our staff. We would like to thank our outgoing REDs for their years of caring service and wish them the best and brightest in their future endeavors. This thanks goes out to: Jessica Beaver Hollman who has been with WSU for 4 years and has worked in Wilmer Davis, Stephenson North, and McEachern halls. John Nugent has been an RED for 3 years and has worked in Stephenson South and Gannon Goldsworthy halls. Heather Coakley has been an RED for 3 years and has worked in Scott Coman and Stimson Halls. Finally, Callie Boyle has been with us for just under 2 years and has worked in Wilmer Davis and Orton Halls. You are forever Cougs and will be missed immensely. For those of us returning, thanks for a fantastic year and have a fun and relaxing summer before we jump back into the fun again! We wish everyone in the region a safe end of year and a smooth and successful closing. Happy summer!

Eastern Washington University

Submitted by: Steve Bertram, Director of Residential Life

Toni Taylor, Director of Housing

Staffing Changes –

- Steve Bertram has accepted the position of Interim Director of Residential Life for the upcoming academic year as part of several organizational changes. Steve has worked in many capacities at EWU including Asst. Director of Residential Life and is well prepared for the Director's chair. Congratulations Steve!
- A new Vice President for Student Affairs – Stacey Morgan-Foster – joined us in April. Her extensive leadership experience in critical areas such as student retention and development as well as graduation programs set her apart as the ideal candidate for EWU. Ms. Morgan-Foster comes to us from a similar role at California State University, Stanislaus. Based on her experience there and the similarities between the two campuses, we're excited about what she brings to Eastern.
- This summer Nicki Viso will join our staff as an ACUHO-I summer intern. Nicki is currently attending California State University–Northridge as part of the National Student Exchange program. However, her home school is University of Wisconsin–Whitewater where she'll return in the Fall to complete her senior year in marketing. A few highlights on Nicki's resume include employment as an RA, involvement in RHA and NRHH, diversity advocate, student health advisory committee, and LGBTQA member. Welcome Nicki!

Facility Construction/Maintenance – EWU is contemplating individual room telephone connectivity (for local calling and emergencies) and installing an emergency and local area phone on all floors of each residence hall. Our research clearly indicates that this is a step in the right direction which does not compromise safety yet will save significant operational dollars.

Traditions –

- On April 23rd, the EWU Chapter of the Hui O' Hawaii Pacific Islander Club will host their annual Luau. The event features island cuisine prepared by EWU Dining Services with consultation from students in the group as well as music, dance, and various presentations associated with Pacific Island culture. The Hui O' Hawaii organization has presented this event on campus for well over 10 years. LA Hall RLC Michael Ames from Hawaii is advisor for the Hawaii Club.
- The Dressler Hall 3-on-3 tournament is always a blast and always successful. On May 22nd, students across campus will converge on the Dressler Hall outdoor basketball courts to compete for bragging rights. Hundreds of participants enjoy this event which features food (BBQ done by Campus Police), music and, of course, hoops! The Dressler Hall staff and students have a lot of pride in this event and put forth a great effort each year.
- On the evening of May 22nd, following the culmination of the basketball tournament, Streeter Hall will present the 4th Annual "Roof is on Fire", an event that features food, music, games and entertainment – and takes place on a lower "mezzanine" roof of the hall.

Departmental Initiatives - Our Re-Application campaign for sign up of current residents for 2010-2011 is titled "First Round Draft Pick". It's a fun theme where those who sign up get a baseball-style shirt that has a sporty logo with the name of the hall they chose. We'll present it to them as if they're on stage being "drafted" as done with professional sports.

ALBERTA

Mt. Royal University

Submitted by: Natasha Reynolds Assistant Manager of Residential Life

Staff Changes:

Mount Royal University is sad to say good-bye to Residence Life Coordinator Brandon Smith. Brandon has been a part of our department for two years and will be moving back home to Ontario at the end of May. We would like to say thank you to Brandon for his service. We wish him well on his future endeavors.

We would also like to welcome the newest addition to the ResLife team at MRU, Alyssa Graham. Alyssa is joining us from the University of Guelph and will be managing our East Residence as one of our Residence Life Coordinators. Welcome to the team Alyssa!

Facility Projects/New Construction Updates:

Mount Royal Residence is presently in the third year of a four year lock installation project. The system we are putting in place is a radio frequency system with electronic key access and feedback to date has been very positive. This system eliminates the need for key cutting or lock replacement when students lose their room key. If you are interested in further information, feel free to contact us.

BRITISH COLUMBIA

University of Victoria

Submitted by: Liisa Robinson

Greetings from Victoria BC!

UVic is pleased to announce the creation of the Gavin Quiney Residence Life Leadership award. Gavin Quiney retired as the Director of Housing, Food and Conference Services in May of 2008. Gavin's passion was connecting with students and young professionals and we are delighted to hear that this legacy will include supporting student leadership at UVic.

We are watching cranes in our residence area right now at UVic. A new residence building is under construction. It is slated to open in January of 2011. The residence will have a mix of single rooms and some bachelor suites on the upper floors.

In the Summer of 2010 you will notice that UVic will have a new name for it's residence department. After many years of operating as "Housing, Food and Conference Services", we will become two departments this year. The two areas will be named "Food Services" and "Residence Services".

There is a familiar name to many NW folks as the new Director of Student Services at UVic. Joel Lynn (formerly of Mount Royal and University of Calgary) has joined the Student Affairs team at UVic and we are delighted to have him and looking forward to where his leadership takes us. Speaking of future directions, we are currently undergoing a search for a new Director of Residence Services. Thomas Bain has been selected as the Director of Food Services after many successful years as the Manager of Food Services.

Simon Fraser University

Submitted by: Shari Walsh

SFU is sad to report that Stephan Tang will be leaving Residence Life to return to an opportunity in Toronto. This means that we will be recruiting for a Manager, Residence Life Training Programs in the coming months. We are sad to see Stephan leave and will miss him greatly.

Currently SFU is finalizing the Request for Proposals for a public/private partnership for its residence operations. Any future expansion and growth will depend upon the results of the outcome of this process. That being said, SFU is excited for the upcoming summer term as well as planning for the arrival of our new students in Fall. Not only that but efforts are already underway on the planning of NWACUHO 2011 conference here in Vancouver. See you there.

University of British Columbia - Okanagan

Submitted by: Shari Walsh

In yet another growing year for student housing at UBC-O we are welcoming the addition of another traditional style residence building, *Cassiar*, which will house approximately 145 students. The addition of *Cassiar* brings forth another building change with the ending of our tenancy in our downtown apartment complex, *Springvalley West*.

Alongside our continual construction developments, UBC-O is welcoming 5 new Resident Advisor positions to our ever growing team. These additional positions bring our student staff totals to 56 for the upcoming year. UBC-O is excited for the new challenges and experiences that these changes will bring in the upcoming year.

University of British Columbia - Vancouver

Submitted by: Shari Walsh

What's New with This Year's Residence Hall Association (RHA)?:

Our RHA Executive recently attended the PACURH yearly board meeting in Spokane, WA. We are excited to announce that UBC's RHA was the proud recipient of this year's **RHA Building Block Award** – recognition given to an RHA that has shown significant growth and improvement in the past year. Highlights of the nomination for this award included an increased emphasis on unity and organization, communication and visibility, credibility and accountability, and leadership and development. As a result of receiving this award, the UBC RHA is a finalist in this category for recognition at the national level. This decision will be voted upon at the national conference taking place in San Diego, CA in June 2010.

UBC Residence Leaders win Student Leadership Awards from the National Residence Hall Honorary (NRHH):

NRHH is an organization charged with honouring and recognizing the top 1% of student leaders living on campuses around the globe. UBC joined the NRHH this past year and named the chapter the Thunderbird Chapter, in honour of the university mascot. This chapter has membership from each SHHS residence and strives to honour the hard work and dedication of residents and staff by nominating individuals and groups for regional and national awards. We're extremely proud to announce that in this first year of membership, two of our nominations received national and regional recognition.

November 2009 - National Of The Month: Place Vanier Equity Committee

The Place Vanier Equity Committee was recognized at the National level for being the "best organization" in the month of November (including Canada, United States and Australia). The committee ran the highly anticipated event "Sex with Your Advisors" where six current advisors in Place Vanier responded to resident's questions about sex, love and intimacy; the event attracted over 200 residents. This event also brought several campus student resource groups to raise awareness including Pride UBC, Allies, and the Vagina Monologues. The committee also ran a Post Secret board in the Commonsblock where residents posted their thoughts, questions and comments. The committee concluded their programming with a White Ribbon campaign to end violence against women including a silk-screening workshop.

January 2010 - Regional Of the Month: Place Vanier Haiti Awareness Committee

The Place Vanier Haiti Awareness Committee was recognized at the Regional level for offering the "best community service program" for the month of January. The committee's programming spanned three weeks and continually raised not only money, but awareness about the earthquake in Haiti. Included were informational booths in the Commonsblock about the earthquake, Haiti and how residents could be involved with Vancouver community service events related to Haiti. The committee showed news each day on a projector screen in the Commonsblock to raise awareness of the situation. The committee concluded their programming with a "Tight-n-Bright" dance where everything was volunteered or donated - including the sound and light equipment, DJ services, and security. Throughout the campaign, over \$2000.00 was raised for the Red Cross efforts in Haiti.

annual conference business meeting minutes

NWACUHO Annual Business Meeting

Tuesday, February 9, 2010

Meeting called to order at 12:39pm

Number of member schools in attendance-31

Number of member schools present-29

Old Business:

- a. Minutes approval from NWACUHO Business Meeting held 2.24.2009

Motion: Western Oregon

Second: University of Alaska Southeast

Vote: Acclimation called by Western Oregon; no dissention, 29-0-0, motion passes

Board Reports:

a. President

-Highlight of experiences with PACURH. Participation of NWACUHO schools in PACURH is high!

Thanks to Gonzaga (PACURH No Frills) and Western Washington (PACURH 2009) for hosting student conferences.

-Announcement of PACURH Award Winners: RHA Building block-Univ. of British Columbia; NCC of the year- Sarah of CWU; Exec. Board Member of Year: Brian of CWU; Community of the Year: Terry Student Council-UW; Advisor of the Year: Esther Gaines-Gonzaga; Silver Pins: Connor McClain-UW.

Several students from our region serve on the PACURH Executive Board. Southern Oregon will host PACURH 2010.

-Thanks to Josh Gana for heading up the incorporation process for NWACUHO. Regarding incorporations, members are encouraged to visit www.nwacuho.org to review the Whistleblower Policy and a Records and Retention policy.

b. President Elect

-Reports to members that the legal home of the organization is in the state of Oregon- as part of the incorporation process. It does not restrict activities in other states or Canada.

-We strive to be transparent. All of our financials are available for review on our website-www.nwacuho.org

-Financial update: We are in a strong position. Maintain a \$50,000 certificate in case of emergency or conference cancellation. We strive to hold \$25,000 in liquid reserve in savings. Operating expenses are handled through a checking account. .

c. Past President

-Please thank the board for their involvement and time put into planning this conference and working throughout the year.

-Update regarding Aspiring Senior Housing Officer institute. Though it did not occur this year, if there is still interest please let the board know.

-Thanks for the opportunity to be involved over the last 5 years.

d. Products and Services

-Great year for exhibitors! Snacking and dining in the exhibitor space is a valuable opportunity for everyone involved. We had space for 25-made room for 27.

-Review of Gold, Silver, and Bronze members for this conference.

e. Newsletter

-Review of publications date

-Upcoming publications will have themes: Social Justice, Working with International students. More themes to be submitted by members

-Incorporated more exhibitor ads this year.

-Thanks for all of those who submitted articles and updates to *The Soundings* throughout the year.

Agenda Items:

a. Budget Review for advisory vote

-Budget principles:

1) balanced budget 2) adequate reserve 3) commitment to develop the association's members

-Review of budget

Motion: Oregon State University

Second: Mount Royal University

Vote: 29-0-0, motion passes

b. Lifetime Achievement Award

-Review of motion to name the award after Kay Rich.

-Discussion on different between this award and the David B. Stephen award

Motion: University of Alaska-Anchorage

Second: Seattle University

Vote: Acclimation called by University of Alaska-Anchorage, no dissent, 29-0-0, motion passes

c. Operations Award

-Review of motion to give an Operations Award at future NWACUHO conferences.

Motion: Saint Martin's University

Second: Central Washington University

Vote: Acclimation called by the University of British Columbia, dissent called by Willamette University, 28-0-1, motion passes

New Business:

-none

Motion: University of British Columbia

Second: Oregon State University

Vote: Acclimation called by Western Oregon, no dissent, 29-0-0, motion passes.

Adjourned 1:24pm



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in the next *soundings*...

The next edition of the *Soundings* will be published in the middle of July. Here's what to look forward to:

- **State and Provincial Updates.** State and Provincial Representatives will be contacting you to receive updates from your institution (staff changes, new building projects, etc.).
- **Articles.** There will be articles in the next edition and one could be by you! To see what articles have been submitted in the past please check out past issues on the NWACUHO website here: <http://nwacuho.org/wiki.cgi?OnlineSoundings>
Article submissions are due by July 1st and can be e-mailed to me at brian.stroup@oregonstate.edu.
- **Re-cap from NWACUHO 2010 Board Meeting.** Highlights from the Spring Executive Board Meeting will be in the next edition including some next steps and plans for the region.

Between now and the next edition have a great Spring!

Brian Stroup
Soundings Editor

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